

Public Document Pack



ASHTON-UNDER-LYNE · AUDENSHAW · DENTON · DROYLSDEN · DUKINFIELD · HYDE · LONGDENDALE · MOSSLEY · STALYBRIDGE

SPEAKERS PANEL (LIQUOR LICENSING)

Day: Thursday
Date: 13 August 2020
Time: 2.00 pm
Place: Zoom Meeting

Item No.	AGENDA	Page No
1	APOLOGIES FOR ABSENCE To receive any apologies for absence.	
2	DECLARATIONS OF INTEREST To receive any declarations of interest.	
3	MINUTES To approve as a correct record the Minutes of the proceedings of the Speakers' Panel (Liquor Licensing) on 23 July 2020 (attached).	1 - 6
4	MULTISAVER PREMISE LICENCE REVIEW To consider the attached application for a review of a Premises Licence.	7 - 62

From: Democratic Services Unit – any further information may be obtained from the reporting officer or from Carolyn Eaton, Principal Democratic Services Officer, 0161 342 3050 or carolyn.eaton@tameside.gov.uk, to whom any apologies for absence should be notified.

This page is intentionally left blank

Agenda Item 3

SPEAKERS PANEL (LIQUOR LICENSING)

23 July 2020

Commenced:10:00am

Terminated: 5.25pm

Present: Councillors Sweeton (Chair), Bowden (Deputy Chair) and Welsh

In Attendance:

Present for Top End Bar, Ashton-under-Lyne	John Gregory	Head of Community Safety and Homelessness
	Mike Robinson	Regulatory Services Manager
	Margaret Warner	Legal Representative
	James Mallion	Consultant Public Health
	PC Thorley	Greater Manchester Police
	Tony Dales	Licensing Consultant
	Anita Mistry-Jones	Premises Licence Holder and Designated Premises Supervisor
	Sanjay Mistry	Brother of Anita Mistry-Jones
	Nigel Thompson	Witness
	Simon Neild	Witness
Gareth Fawcett	Provider of supporting information	

Present for the Billy Goat Public House, Mossley	John Gregory	Head of Community Safety and Homelessness
	Mike Robinson	Regulatory Services Manager
	Margaret Warner	Legal Representative
	James Mallion	Consultant Public Health
	PC Thorley	Greater Manchester Police
	PC Dench	Greater Manchester Police
	Victor Bowers	Premises Licence Holder
	Kathleen O'Neill	Designated Premises Supervisor

1. DECLARATIONS OF INTEREST

There were no declarations of interest.

2. MINUTES

The Minutes of the proceedings of the previous meeting held on 25 February 2020, having been circulated were signed by the Chair as a correct record.

3. APPLICATION FOR A REVIEW OF A PREMISES LICENCE – TOP END BAR, 132-134 STAMFORD STREET CENTRAL, ASHTON-UNDER-LYNE OL6 6AD

Consideration was given to an application for a review of premises licence at the Top End Bar, 132-134 Stamford Street Central, Ashton-under-Lyne, OL6 6AD.

The Head of Community Safety and Homelessness outlined the procedure and the steps which could be utilised by the Speakers Panel (Liquor Licensing) in determining the application, the options available to the Panel were as set out in Section 18(4) of the Licensing Act 2003, namely:

- (a) To modify the conditions of the licence

- (b) To exclude a licensable activity from the scope of the licence
- (c) To remove the designated premises supervisor
- (d) To revoke the licence

The Regulatory Services Manager informed the Panel that the Top End Bar, 132-134 Stamford Street Central, Ashton-under-Lyne, had held a premises licence with Tameside MBC since 26 August 2008, and that Anita Mistry Jones, had been the Premises Licence Holder since 10 May 2019 and Designated Premises Supervisor since 28 April 2015.

It was reported that, on 20 March 2020, the Prime Minister announced that all pubs, bars, restaurants, and other specified premises, must close down in an effort to suppress the coronavirus outbreak. The Health Protection (Coronavirus, Business Closure) (England) Regulations 2020, came into force at 14:00 hours on 21 March 2020. These regulations provided the Council with the necessary enforcement powers to ensure the closure of the specified premises.

On 3 April 2020, whilst carrying out checks that licensed premises were complying with the regulations, Greater Manchester Police and the Council's Licensing Department visited Top End Bar. At the time of the visit Mr Mistry, was present at the premises in the company of two members of the public. At the time of the visit, the front door of the premises was unlocked and appeared to be open for business. There were pint glasses on the bar and an open bottle of cider.

The CCTV was subsequently reviewed and showed that the premises were open and alcohol was being consumed, a direct breach of The Health Protection (Coronavirus, Business Closure) (England) Regulations 2020.

The Regulatory Services Manager added that the Licensing Department had received 11 emails from members of the public in support of the premises. These letters had been circulated with the document pack for the meeting.

PC Thorley, Greater Manchester Police, then addressed the Panel and gave details of the visit to the Top End Bar on 3 April 2020, as above, when he accompanied Mr Robinson.

The Panel then determined that under Section 12A of the Local Government Act 1972 (as amended) the public be excluded for the next part of the meeting on the grounds that it involved the likely disclosure of exempt information as defined in Paragraphs 1, 2 and 3 of Part 1 of Schedule 12A of the Act and in the circumstances of the case, the public interest in maintaining the exemption outweighed the public interest in disclosing the information, because disclosure of the personal information contained would not be fair to any of the representatives and therefore be in breach of Data Protection principles.

PC Thorley then displayed CCTV footage from cameras inside the Top End Bar on 3 April 2020. The footage evidenced the activity inside the pub as described by Mr Robinson and PC Thorley.

Mr Mallion, Consultant Public Health, also addressed the Panel and made reference to the Health Protection Regulations which came into effect on 21 March 2020 specifically requiring the closure of restaurants, cafes, bars and public houses. The rationale for this was to reduce the overall mixing of people in the community; and to avoid people gathering in enclosed indoor spaces where there may be a high risk of transmission of Covid-19, due to the transmission routes from respiratory droplets and other contact.

He explained that, during the period in question (late March – early April 2020), the R number for Covid-19 was estimated to be between 2 and 3. So for every person with the virus, 2 to 3 others were infected. In comparison, now that more protective measures were in place, which the majority have adhered to, the R number had reduced to an estimated 0.7-1.0 in the North West. During the time in question in early April, some of the protective measures that were now in place to reduce the risk of further spread, and reduce the R number, were not yet implemented including 'covid-safe' measures in public spaces, the wider use of face coverings (e.g. on public transport), the national

Test & Trace system and the Local Authority Outbreak Management plan. Due to the high R number of Covid-19 it was known that one infected person could pass this on to others, resulting in up to 400 further people being infected after 30 days, from a single case.

The Panel was informed that there was evidence of substantial asymptomatic spread which meant people who were infected were able to pass the virus on before their symptoms actually started; and therefore before they were aware they had it. Evidence from the World Health Organisation also suggested that large numbers of small outbreaks of Covid-19 that had been identified, had been linked to crowded indoor spaces.

In terms of the actual numbers in Tameside, it was noted that at start of April, the rate of infection was high with much higher levels of Covid-19 circulating in the population than was seen presently. During the 7 days leading up to Friday 3 April 2020, 94 people tested positive for Covid-19 in Tameside.

It was further explained that during early April, there was a much lower rate of testing taking place than there was now, with only the most severely ill patients who were admitted to hospital being routinely tested, so that figure of 94 was likely to only represent a small proportion of the actual number of people who were infected in Tameside at the time.

Mr Dales, Licensing Consultant, then addressed the Panel. Ms Mistry-Jones, Mr Mistry, Mr Thompson, Mr Neild and Mr Fawcett also addressed the Panel.

All parties were then afforded the opportunity to ask questions in relation to the representations made.

All parties were invited to provide a brief statement in summary.

Members of the Panel then retired to carefully consider the written report, representations and questions and answers during the hearing in addition to all the information provided. The Panel were accompanied by the Legal Representative and the Principal Democratic Services Officer who provided legal and procedural advice only and took no part in the decision making process.

The Panel took very seriously the concerns raised by the Licensing Authority, Greater Manchester Police and the Public Health Consultant.

In determining the application, the Panel had regard to relevant statute and both national guidance and the Council's own policy. The Panel were satisfied on the evidence provided that there was a breach of the Health Protection Regulations that came into force on 21 March 2020, as the Top End Bar was open on 3 April 2020. The law required draconian steps that non-essential premises were to close fully and licence premises needed to comply fully, particularly given the world wide pandemic. The Panel has a duty to promote the licensing objectives. The licensing objectives that were undermined were: Crime and Disorder (failure to comply with the legal requirement to close the premises) a breach of which is a criminal offence; Public (community safety) prevention and control of a virus at a potentially fatal virus in a pandemic); and nuisance (failure to close and risking the spread of the potentially fatal virus).

The Panel directed that the appropriate and proportionate way to deal with these incidents that had occurred was the modification of conditions of the licence and implementation of the following Licensing Conditions:

RESOLVED

- (i) That, given the serious nature of the incidents detailed and viewed at the hearing, a period of suspension of 3 months was required, given the seriousness of the breach of the regulations; and**
- (ii) That Sanjay Mistry be banned from the premises, with immediate effect and should have no further involvement and/or management of the premises.**

4. APPLICATION FOR A REVIEW OF A PREMISES LICENCE – THE BILLY GOAT PUBLIC HOUSE, 71 STAMFORD STREET, MOSSLEY. OL5 0JS.

Consideration was given to an application for a review of premises licence at the Billy Goat Public House, 71 Stamford Street, Mossley. OL5 0JS.

The Head of Community Safety and Homelessness outlined the procedure and the steps which could be utilised by the Speakers Panel (Liquor Licensing) in determining the application, the options available to the Panel were as set out in Section 18(4) of the Licensing Act 2003, namely:

- (a) To modify the conditions of the licence
- (b) To exclude a licensable activity from the scope of the licence
- (c) To remove the designated premises supervisor
- (d) To revoke the licence

The Regulatory Services Manager, Mr Robinson, informed the Panel that The Billy Goat Public House, 71 Stamford Street, Mossley, had held a premises licence with Tameside MBC since the inception of the Licensing Act 2003, and that Kathleen O'Neill, the Designated Premises Supervisor (DPS), had been in place at the premises since the 25 March 2013.

It was reported that, on 20 March 2020, the Prime Minister announced that all pubs, bars, restaurants, and other specified premises, must close down in an effort to suppress the coronavirus outbreak. The Health Protection (Coronavirus, Business Closure) (England) Regulations 2020, came into force at 14:00 hours on 21 March 2020. These regulations provided the Council with the necessary enforcement powers to ensure the closure of the specified premises.

Mr Robinson explained that at 14:30 hours on 21 March 2020, Greater Manchester Police attended the Billy Goat and observed that the premises were open and trading, although the front door of the premises was locked, entry could be gained using the back door. When the Police arrived there were approximately 30 customers inside.

The DPS was told by the Police Officers to get the customers out of the pub and close the premises. However, the CCTV in the premises recorded that once the Police Officers had left, the DPS began serving again. The Police returned after 25 minutes and the pub was still full of customers. As a Police car pulled into the car park customers began to leave. The Police Officers entered the pub and ensured that all customers left, however, the family of the DPS remained on the premises. The CCTV records that once the Police left for the second time, the DPS began to serve more drinks to those people left on the premises

The CCTV shows that the premises was open from 12:08 on 21 March 2020, as customers entered the premises via the back door. The CCTV clearly shows customers paying for drinks between 12:08 and 15:00 when the Police leave for the second time.

Mr Robinson further explained that it is a condition of the premises licence that CCTV should be provided to a representative of a Responsible Authority immediately upon request. The Police requested CCTV on 3 separate occasions, before eventually seizing the hard-drive following failure to provide the requested footage.

The Police received a further complaint from a member of the public that the premises were open and trading on 25 March 2020. Following a review of the CCTV footage, there was no evidence to suggest that any payment was received for drinks and according to the premises licence holder, the alcohol was consumed by occupants of the Billy Goat.

On 16 June 2020, Mr Robinson, on behalf of the Licensing Authority, submitted an application to review the premises licence. The review was served on the grounds that the licensing objectives, namely Prevention of Crime and Disorder, Public Safety and Prevention of Public Nuisance, had been seriously undermined.

The Panel was informed that the Licensing Department had received historic complaints regarding disorder and antisocial behaviour associated with the premises. Following an incident which occurred on 31 March 2019 and required Police attendance, representatives from Licensing met with the premises licence holder in April 2019. Licensing Officers worked with the premises licence holder to agree conditions and reduce the licensable hours to ensure the licensing objectives were being promoted. A minor variation application was received on 10 May 2019 to attach the agreed conditions.

The Regulatory Services Manager added that the Licensing Department had received 24 letters from members of the public in support of the premises. These letters had been circulated with the document pack for the meeting.

PC Dench, Greater Manchester Police, then addressed the Panel and explained the events of 21 March 2020, when he had attended at the Billy Goat Public House, as outlined by Mr Robinson.

The Panel then determined that under Schedule 12A of the Local Government Act 1972 (as amended) the public be excluded for the next part of the meeting on the grounds that it involved the likely disclosure of exempt information as defined in Paragraphs 1, 2 and 3 of Part 1 of Schedule 12A of the Act and in the circumstances of the case, the public interest in maintaining the exemption outweighed the public interest in disclosing the information, because disclosure of the personal information contained would not be fair to any of the representatives and therefore be in breach of Data Protection principles.

PC Thorley and PC Dench then displayed CCTV footage from cameras inside and outside of the premises. The footage evidenced the activity inside and outside of the pub as described by Mr Robinson and PC Dench.

Mr Mallion, Consultant Public Health, also addressed the Panel and made reference to the Health Protection Regulations which came into effect on 21 March 2020 specifically requiring the closure of restaurants, cafes, bars and public houses. The rationale for this was to reduce the overall mixing of people in the community; and to avoid people gathering in enclosed indoor spaces where there may be a high risk of transmission of Covid-19, due to the transmission routes from respiratory droplets and other contact.

He explained that, during the period in question (late March 2020), some of the protective measures that were now in place to reduce the risk of further spread, and reduce the R number, were not yet implemented including 'covid-safe' measures in public spaces, the wider use of face coverings (e.g. on public transport), the national Test & Trace system and the Local Authority Outbreak Management plan. Due to the high R number of Covid-19 it was known that one infected person could pass this on to others, resulting in up to 400 further people being infected after 30 days, from a single case.

The Panel was informed that there was evidence of substantial asymptomatic spread which meant people who were infected were able to pass the virus on before their symptoms actually started; and therefore before they were aware they had it. Evidence from the World Health Organisation also suggested that large numbers of small outbreaks of Covid-19 that had been identified, had been linked to crowded indoor spaces. In the circumstances around this review, the fact that it was reported there were around 30 people on the premises on 21 March 2020 in a relatively small space suggested that there would be a large degree of close contact and risk of transmission.

In terms of the actual numbers in Tameside, it was noted that during the time in question, late March 2020, the rate of infection was high with much higher levels of Covid-19 circulating in the population than was seen presently. During the 7 days leading up to Friday 27 March 2020, 40 people tested positive for Covid-19 in Tameside. This compared to 18 people who tested positive during the 7 days leading up to Friday 10 July 2020. It was noted that during late March, only a relatively small number of tests were being conducted in the hospital on those patients who were severely ill with Covid-19 symptoms. Therefore this number likely reflected only a small proportion of the actual rate

of infection at the time. As the number of tests being done, and the infection rate increased, these numbers continued to rise to 94 people testing positive in the 7 days up to Friday 3 April and a peak of 178 people testing positive in the 7 days up to Friday 22 May 2020.

Mr Bowers, Premises Licence Holder, then addressed the Panel. Ms O'Neill, Designated Premises Supervisor also addressed the Panel.

All parties were then afforded the opportunity to ask questions in relation to the representations made.

All parties were invited to provide a brief statement in summary.

Members of the Panel then retired to carefully consider the written report, representations and questions and answers during the hearing in addition to all the information provided. The Panel were accompanied by the Legal Representative and the Principal Democratic Services Officer who provided legal and procedural advice only and took no part in the decision making process.

The Panel took very seriously the concerns raised by the Licensing Authority, Greater Manchester Police and the Public Health Consultant.

In determining the application, the Panel had regard to relevant statute and both national guidance and the Council's own policy. The panel was satisfied, on the evidence provided, that there was a serious and flagrant breach of the Health Protection Regulations that came into force on 21 March 2020, as the Billy Goat Bar, was open, and trading at the time to a group of approximately 30 people within an enclosed licensed premises. The law required draconian steps that non-essential premises were to close fully and licence premises needed to comply fully, particularly given the world wide pandemic. The Panel has a duty to promote the licensing objectives. The licensing objectives that were undermined were: Crime and Disorder (failure to comply with the legal requirement to close the premises) a breach of which is a criminal offence; Public (community safety) prevention and control of a virus at a potentially fatal virus in a pandemic); and nuisance (failure to close and risking the spread of the potentially fatal virus).

The Panel were of the view that, given the serious nature of the incidents detailed and the history of issues at the premises, you were not able to provide the Panel with the necessary assurances that you could operate the premises in a way which complied with the licensing legislation or which promote the licensing objectives. Therefore it was:

RESOLVED

That the licence is revoked.

Agenda Item 4

Report to:	SPEAKERS PANEL (LIQUOR LICENSING)
Date:	13 August 2020
Reporting Officer:	Emma Varnam – Assistant Director, Operations & Neighbourhoods
Subject:	APPLICATION FOR A REVIEW OF A PREMISES LICENCE – MULTISAVER, 105 CHAPEL STREET, DUKINFIELD, SK16 4QJ
Report Summary:	Members are requested to determine the application
Recommendations:	<p>Having regard to the application and the relevant representations, Members are invited to take such steps (if any) as it considers appropriate for the promotion of the licensing objectives. The steps available are:</p> <ul style="list-style-type: none">a) Modify the conditions of the licenceb) Exclude a licensable activity from the scope of the licencec) Remove the designated premises supervisord) Suspend the licence for a period not exceeding 3 monthse) Revoke the licence
Corporate Plan:	Living Well – Improve satisfaction with local community
Policy Implications:	Members are provided with policy guidelines to assist in the decision making process.
Financial Implications: (Authorised by the statutory Section 151 Officer & Chief Finance Officer)	There are limited financial implications for the Council, as detailed in the report, however, any legal challenge to a policy decision may potentially incur costs.
Legal Implications: (Authorised by the Borough Solicitor)	Any decision to revoke/suspend a licence or impose amendments or conditions to a licence can be challenged by way of appeal (in the first instance) to the local Magistrates Court.
Risk Management:	Failure to give full consideration to the determination of licensing issues has the potential to impact on public safety.
Access to Information:	The author of the report is Sharon Smith – Head of Public Protection
Background Information:	The background papers relating to this report can be inspected by contacting Mike Robinson
	 Telephone: 0161 342 4122
	 e-mail: mike.robinson@tameside.gov.uk

1. INTRODUCTION

- 1.1 Section 51(1) of the Licensing Act 2003 outlines the procedure whereby a responsible authority may apply to the Licensing Authority for a review of a premises licence.
- 1.2 Section 52(3) of the Licensing Act 2003 states that the Authority must, having regard to the application and any relevant representations, take such of the steps mentioned in subsection (4) (if any) as it considers appropriate for the promotion of the licensing objectives, namely, the prevention of crime and disorder, public safety, the prevention of public nuisance and the protection of children from harm. In addition, the Licensing Authority expects that where a licence/permission allows the sale of alcohol, activities are carried out with a view to promoting the protection and improvement of public health.
- 1.3 The steps mentioned in subsection (4) are:
- (a) to modify the conditions of the licence;
 - (b) to exclude a licensable activity from the scope of the licence;
 - (c) to remove the designated premises supervisor;
 - (d) to suspend the licence for a period not exceeding 3 months; (e) to revoke the licence.

2. INTRODUCTION

- 2.1 Multisaver, 105 Chapel Street, Dukinfield was first granted a Premise Licence under the Licensing Act 2003 on 5 August 2005. A copy of this Premise Licence is attached at **Appendix 1**.
- 2.2 The Premise Licence was transferred to Mr Hamza Ali on 1 June 2016.
- 2.3 On 19 April 2020 Greater Manchester Police received a call from a resident of Chapel Street, Dukinfield, that two members of staff from Multisaver had attended their address carrying an intimidating firearm and weapons where they proceeded to cause criminal damage at the property and make threats, following an incident that had occurred at the Multisaver store earlier that day.
- 2.4 Greater Manchester Police have provided footage which shows the altercation at the store, the males arriving at the property in question and causing the damage and finally returning to the store with the weapons. In addition, the 999 call made is available to be heard.

3. REPRESENTATIONS & EVIDENCE SUBMITTED

- 3.1 Representations have been received by Greater Manchester Police, TMBC Licensing and members of the public.
- 3.2 **Greater Manchester Police:**
A statement provided by PC Martin Thorley in relation to the incident along with photographic exhibits is attached at **Appendix 2**.
- 3.3 PC Stephen Richards who was the officer in attendance is present to support representation made by Greater Manchester Police.
- 3.4 **TMBC Licensing:**
Regulatory Compliance Officer Brad Byrne has submitted representation on behalf of the Licensing Authority and is attached at **Appendix 3**.

3.5 **Members of the public:**

A number of letters of support for Mr Hamza's business have been received. These are attached at **Appendix 4**.

4. HOME OFFICE GUIDANCE/TAMESIDE MBC POLICY

4.1 In determining this matter the Panel must have due regard to the Guidance issued by the Home Office under s182 Licensing Act 2003 and the Council's Statement of Licensing Policy published in accordance with s5 of the Licensing Act 2003.

5. CONCLUSION AND OPTIONS FOR THE PANEL

5.1 Panel are requested to consider the evidence and decide what (if any) steps to take as it considers appropriate for the promotion of the licensing objectives. The options available to the Panel are set out at the front of the report.

This page is intentionally left blank

Premises Licence

Licensing Act 2003

PL0647

THIS LICENCE IS ISSUED BY



Tameside MBC
Licensing Department
Tame Street Depot
Tame Street
Stalybridge
Tameside
SK15 1ST
web: www.tameside.gov.uk
Tel: 0161 342 4262

Part 1 – Premises Details

POSTAL ADDRESS OF PREMISES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

PREMISES	Multisaver Nisa Local	TELEPHONE:
ADDRESS	105 - 107 Chapel Street, Dukinfield, Tameside, SK16 4QJ	

WHERE THE LICENCE IS TIME LIMITED THE DATES:

Not applicable

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE:

SOA	- Sale by Retail of Alcohol for consumption ON and OFF the premises;
------------	--

THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES:

Activity (and Area if applicable)	Description	Times
SOA - Sale by Retail of Alcohol for consumption ON and OFF the premises	Good Friday	10:00 - 22:30
	Monday-Saturday	08:00 - 23:00
	Sunday	10:00 - 22:30
	Christmas Day	12:00 - 15:00
	Christmas Day	19:00 - 22:30

THE OPENING HOURS OF THE PREMISES:

Description	Times

Where the licence authorises supplies of alcohol whether these are on and /or off supplies:

Premises Licence

Licensing Act 2003

PL0647

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

Mr Hamza Ali
279 Kings Road, Chorlton, Manchester, M21 0XG,

Tel:
Email: hamza96_@hotmail.com

Registered number of holder, for example company number, charity number (where applicable)

Business Reg No:

Name address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

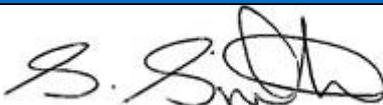
Mr Hamza Ali
279 Kings Road, Chorlton-cum-Hardy, Manchester, M21 0XG,

Tel: 0161 342 3632

Personal licence number and issuing authority of personal licence held by designated premises supervisor (where the premises authorises for the supply of alcohol):

Licence Number: **192072**
Licensing Authority Issued by: **Manchester**

SIGNED ON BEHALF OF THE ISSUING LICENCE AUTHORITY

 Sharon Smith

Head of Public Protection - Operations & Neighbourhoods

Annex 1 – Mandatory conditions

All supplies of alcohol

1. No supply of alcohol may be made under the premises licence-

(a) at a time when there is no designated premises supervisor in respect of the premises licence, or

(b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Age verification policy

1. The premises licence holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

2. The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

3. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

(a) a holographic mark, or

(b) an ultraviolet feature.

Minimum Cost of Alcohol

A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

For the purposes of the condition

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula-

$$P = D + (D \times V)$$

where-

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence-

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994

Where the permitted price given by the calculation is not a whole number of pennies, the price given by that calculation shall be taken to be the price rounded up to the nearest penny.

Annex 2 – Conditions consistent with the Operating Schedule

Annex 3 – Conditions attached after a hearing by the licensing authority

ANNEX 4 – AUTHORISED PLANS

As attached

Premises Licence Summary

Licensing Act 2003

PL0647

THIS LICENCE IS ISSUED BY



Tameside MBC
Licensing Department
Tame Street Depot
Tame Street
Stalybridge
Tameside
SK15 1ST
web: www.tameside.gov.uk
Tel: 0161 342 4262

Part 1 – Premises Details

POSTAL ADDRESS OF PREMISES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

PREMISES	Multisaver Nisa Local	TELEPHONE:
ADDRESS	105 - 107 Chapel Street, Dukinfield, Tameside, SK16 4QJ	

WHERE THE LICENCE IS TIME LIMITED THE DATES:

Not applicable

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE:

SOA - Sale by Retail of Alcohol for consumption ON and OFF the premises;

THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES:

Activity (and Area if applicable)	Description	Times
SOA - Sale by Retail of Alcohol for consumption ON and OFF the premises	Good Friday	10:00 - 22:30
	Monday-Saturday	08:00 - 23:00
	Sunday	10:00 - 22:30
	Christmas Day	12:00 - 15:00
	Christmas Day	19:00 - 22:30

THE OPENING HOURS OF THE PREMISES:

Description	Times

Where the licence authorises supplies of alcohol whether these are on and /or off supplies:

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

Mr Hamza Ali
279 Kings Road, Chorlton, Manchester, M21 0XG,
Tel:
Email: hamza96_@hotmail.com

Registered number of holder. for example company number. charity number (where applicable):

Business Reg No:

Name of designated premises supervisor where the premises licence authorises the supply of alcohol:

Mr Hamza Ali
279 Kings Road, Chorlton-cum-Hardy, Manchester, M21 0XG,

Tel: 0161 342 3632

State whether access to the premises by children is restricted or prohibited:

Access to the premises by children is prohibited

SIGNED ON BEHALF OF THE ISSUING LICENCE AUTHORITY



Sharon Smith

Head of Public Protection - Operations & Neighbourhoods

RESTRICTED (when complete)

MG11

Page 1 of 5

WITNESS STATEMENT**Criminal Procedure Rules r 27.2; Criminal Justice Act 1967, s.9; Magistrates' Courts Act 1980, s.5B**

URN

Statement of: **Martin Richard THORLEY**

Age if under 18: Ov 18 (if over 18 insert 'over 18') Occupation: Police Constable

This statement (consisting of five pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature:

Date: 29th July 2020

Check box if witness evidence is visually recorded (supply witness details on last page)

I am Police Constable 14627 Martin Thorley of the Greater Manchester Police stationed at Ashton-under-Lyne Police Station. My current role is that of Licensing Officer, Divisional Partnership Team for the Tameside District.

I have delegation of authority on behalf of the Chief Officer of Police for all applications made in respect of the Licencing Act 2003.

I am aware that this statement will be used as part of an application for a review of the licensed premises **Multisaver, 105 Chapel Street, Dukinfield**

Multisaver is a local convenience store located at 105 Chapel Street, Dukinfield, which is a residential side street just off the A627, King Street. Multisaver comprises of a single trading room and a single entry and exit onto Chapel Street. The nearby A627 runs from Ashton into Hyde, through Dukinfield.

At 1205 hrs, on 19 Apr 2020, a customer attended the MULTISAVER store at 105-107 Chapel Street, Dukinfield to buy items. While attempting this and on using a debit card, the card was declined. The customer returned home and spoke to her partner who then called the bank who confirmed there had been fraudulent activity on the card.

The customer and her partner returned to the shop and joined the queue. When they got to the shop counter, the spoke to a male shop keeper later identified as Mohammed Imran HUSSEIN. It was explained to the shop keeper that the card had been cloned and he believed it had occurred at the shop. The defendant immediately became aggressive and said 'WHAT ARE YOU FUCKING TALKING ABOUT'. A verbal altercation has then occurred between the customers partner and HUSSEIN. HUSSEIN has then come from behind the shop counter and stood face to face with the customer who has then head butted HUSSEIN due to him feeling threatened and the aggressive nature of defendant. The customer and her partner have then returned home. As they left the shop, HUSSEIN has grabbed a pick axe handle from behind the shop counter and has gone to the front door. While stood there he is alleged to have shouted threatening abuse towards the customers as they returned to their home address.

Later that day at about 1417 hrs, the customer and her partner have been sat in the garden of their home address. They have heard loud banging coming from the front door. The occupant has gone to the door and

Signature:.....

Signature witnessed by:.....

seen a male, who she has recognised as HUSSEIN, now wearing a black bubble jacket, stood holding what she believed to be a hand gun in his 2 hands, aiming it at the door and shouting threats demanding the door is opened.

The customer has seen another male, believed to be the DPS for MULTISAVER, Hamza ALI stood behind HUSSEIN waving, what was believed to be a bat, around in the air. The customer has then moved away from the door back towards the kitchen. Her partner has stated he has heard 2 voices shouting various threats outside. He states he recognised one of the voices as belonging to HUSSEIN from the shop earlier. Glass has then been heard to smash and a metal bar was seen poking through the small window in the door. At the same time there was a smash from the living room and then everything went quiet. The customer states that a few minutes later, a neighbour knocked on the door and told them it was alright and that the people had left.

On looking outside, there have been several large dents to the front door, the small window at head height had been smashed and the living room window had been smashed.

CCTV viewed at the MULTISAVER shop shows both HUSSEIN and ALI leaving which a metal bar and a pick axe handle at 1417 hrs and returning at 1435 hrs.

Both HUSSEIN and ALI were arrested and on interview HUSSAIN admitted arguing with the male in the store over the accusation he had made about store staff cloning his card details. HUSSAIN stated he told the male to leave and he went to the front of the counter opening the counter gate to get the male to leave. HUSSAIN stated the male came up to him and head butted him and claimed it was an unprovoked attack. HUSSAIN admitted picking up the wooden bat/axe handle from behind the counter. He admitted following the customer and her partner out the store onto the street. HUSSAIN denied shouting racist abuse at the pair and stated he just shouted at them telling them not to come back. When asked how he knew where the customer and her partner live he stated he watched them walk down the road and go into their house.

When questioned about the criminal damage to the customer's house HUSSEIN admitted attending the address with his store manager and admitted having a metal pole. HUSSEIN was shown photos showing damage to the front door of the customer's house. HUSSAIN admitted kicking and hitting the door but denied causing the damage. HUSSAIN was asked about the broken window at the address and whether he caused the damage. He denied it but said he was "JUST SO ANGRY I DON'T REMEMBER". HUSSAIN was asked what his intentions were with the metal pole, he stated he wanted to frighten the customers partner to stop him coming back to the shop, he denied he would have hit anyone with the pole. HUSSAIN was then asked about possessing a firearm which was a black/silver imitation firearm. He denied having ever seen or touched the gun before and said he did not know who it belongs to. He denied taking it to the property to threaten the customer and her partner.

In interview, the DPS Hamza ALI admitted going to the address of the customer with HUSSEIN and admitted having a wooded "BASEBALL BAT" with him. When asked what he intended to do with the bat he stated he wanted to "SCARE" the male to make sure he didn't come back to the store. He made mention of previous altercations with this same male where he has abused staff at the store and damaged ALI's van. ALI was shown a photo of a wooden bat/handle which ALI admitted that he took with him to the address. He admitted hitting the door of the property with the bat and when shown photos of the damage to the lower part of the door and asked how the damage occurred he stated "IT WOULD HAVE BEEN ME". When asked what he would have done with the bat if the male had come out of the house ALI stated he would have wanted to tell

Signature:.....

Signature witnessed by:.....

the male never to come back to the store but if the male came towards him he would have "DEFENDED MYSELF"

ALI was shown the firearm exhibit. He denied all knowledge of the item and stated it must have been where the officers found it from before he bought the store about 3 years ago. ALI was asked if anyone else saw the incident take place. He stated he believed a neighbour a few doors down possibly saw the incident, he stated he knew he was in the wrong. He stated the reason he behaved in this manner was to make sure the male would never come to the store again. ALI was asked how he knew where the customer and her partner live, he stated he was reviewing CCTV footage with another customer who seemed to know the couple and told ALI where they lived.

The damage to the Customers door and living room window believed to be worth approx £2000

PC Richards, a response Police Officer from Ashton Under Lyne attended and dealt with the incident on the day. Due to the nature of the incident PC Richards notified me as the Tameside District Licensing Officer. I believe that the actions of the member of staff, MOHAMMED IMRAN HUSSEIN and the DPS HAMZA ALI fall short of what is necessary and proportionate in evidencing the commitment and responsibility of the PLH and the DPS to Promote the Licensing Objectives.

I am aware that PC Richards has completed Statement detailing his actions when he responded to Incident Number 1326-19042020 at about 2.20pm. This statement is included within the exhibits.

Crimes have been recorded as follows:-

06/GG/0007140/2020 Possess a firearm with intent to cause fear of violence

06/GG/0007141/2020 Criminal damage to property valued under £5000

06/GG/0007142/2020 Racially / religiously aggravated fear / provocation of violence by words / writing

GMP are awaiting a response from the CPS with regard to a charging decision in relation to these matters.

On Tuesday 29th July 2020 I attended at GMP's CCTV retrieval team where a compilation of the events, covered by CCTV and a '999' call to Police were produced in relation to incident number 1326-19042020.

As a result of this, I on behalf of Greater Manchester Police submitted an **Application for the review of a premises licence or club premises certificate under the Licensing Act 2003, to Tameside MBC dated 16th June 2020** pursuant to s.51-53 of the Licensing Act 2003. Under the following objectives:-

Prevention of Crime and Disorder

I have caused the production of the following exhibits which are to be presented for the Review Panel Hearing:-

Signature:.....

Signature witnessed by:

- MRT/1 Incidents at Multisaver, Dukinfield
 - MRT/2 Crimes at Multisaver, Dukinfield
 - MRT/3 GMP Incident reference 1326-19042020
 - MRT/4 GMP Crime Number 06/GG/0007140/2020 06/GG/0007141/2020 06/GG/0007142/2020
 - MRT/5 Delegated Authority on behalf of the Chief Officer of Police
 - JQ/1 Black Silver Firearm
 - JQ/2 Silver Metall Bar
 - JQ/3 Wooden Pick Axe HANDLE
- EW/1/98373 CCTV / 999 call in relation to incident from Multisaver, Dukinfield

I must reiterate that we are not here today to pass judgement on the DPS of Multisaver as to his guilt in what are ongoing criminal proceedings. I believe that from the information I have been provided with together with evidence which I have seen from CCTV, is conclusive evidence which undermines the Licensing Objectives. I would say that it is my opinion and that of the Greater Manchester Police, the actions of both MOHAMMED IMRAN HUSSEIN and the DPS HAMZA ALI fall short of the standards expected of fit and proper persons who should be committed to preventing crime and disorder in promoting the Licensing Objectives.

To the best of my knowledge and belief there is no reasonable ground for believing that the information produced above, from various Police computer systems, and included in this statement is inaccurate because of improper use of the computers and to the best of my knowledge and belief at all material times the computers were operating properly, or if not, any respect in which they were not operating properly or were out of operation was not such as to effect the production of information or its accuracy.

PC 14627 *Martin Thorley*

Signature:.....

Signature witnessed by:



DELEGATED AUTHORITY

LICENSING ACT 2003

I, the Chief Constable of Greater Manchester Police, hereby authorise and delegate powers conferred upon me by:

Licensing Act 2003 ("the Act")

With regard to the following functions and responsibilities under the aforementioned Act:

All functions under the Act where the Chief Officer of Police acts as a Responsible Authority

To:

Police constable (or higher ranking officer), Divisional Partnership Team, Greater Manchester Police;

Police constable (or higher ranking officer) (Licensing Lead), Integrated Delivery Team, Greater Manchester Police;

Police constable (or higher ranking officer), Alcohol and Licensing Lead, Neighbourhoods Confidence and Equality, Greater Manchester Police

This delegation revokes all previous delegations under the Act and shall remain forever in force until revoked by the Chief Constable of Greater Manchester Police.

Signed:

Dated: 30 June 2016.

**Ian Hopkins QPM
Chief Constable
Greater Manchester Police**

WRITE USING BALL POINT PEN

Police File No:

Exhibit Ref. No: 56/51

Property Ref. No:

By: _____

Description:
BLACK SILVER FIREARM

Date & Date Found / Seized / Produced:
15/10 19/10/2020

Where Found / Seized / Produced:
Box Warehouse Area
Roughie Street

Found / Seized / Produced by:
PC 17160

Signed: [Signature]

Incident / Crime No.:

Laboratory Ref.:



JQ/1

WALL TO WALL GOLF BALLS
Name: _____
Phone: (714) 442-1111
Address: _____
City: _____
State: _____
Zip: _____
Date: _____
Time: _____
Signature: _____
Name: _____
Phone: _____
Address: _____
City: _____
State: _____
Zip: _____
Date: _____
Time: _____
Signature: _____
Name: _____
Phone: _____
Address: _____
City: _____
State: _____
Zip: _____
Date: _____
Time: _____
Signature: _____

JQ/2



JQ/3

Brad Byrne

From: Brad Byrne
Sent: 20 July 2020 14:07
To: Nicola Healey
Subject: Rep for Multisaver Review

Good afternoon,

Please accept this email as representation to the Review application currently under consultation for Multisaver, 105 Chapel Street, Dukinfield.

This representation on behalf of Licensing Authority in its capacity as a Responsible Authority is in support of the review application submitted by PC Martin Thorley of Greater Manchester Police.

The representation is made against the Licensing objective of Crime and Disorder.

On 22nd Jun 2020 the Licensing department received a review application from Greater Manchester Police following an incident that occurred involving two members of staff from Multisaver, where offensive weapons were carried to a nearby address of a customer address. In addition, the offenders proceeded to kick the front door several times and used the offensive weapon to smash a window causing criminal damage. The offensive weapons used in the attack were also found to be stored at the premise, an imitation firearm was also found by the Police in the store room of the premises.

The Licensing Authority has concerns over the behaviour of the Licence Holder and DPS at this premise, putting the safety of the public at risk.

According to the evidence provided by GMP, Mr Ali is failing to uphold the objective of the prevention of crime and disorder.

Thanks,

Brad

Brad Byrne

Regulatory Compliance Officer

Environmental Services (Public Protection)

Operations and Neighbourhoods

Operations and Neighbourhoods

[Tameside MBC](#) | [Twitter](#) | [Facebook](#) | [Instagram](#)

Tame Street Depot | Tame Street | Stalybridge | Tameside | SK15 1ST

Tel. 0161 342 3772

Mobile. 07791569296

Email Disclaimer <http://www.tameside.gov.uk/disclaimer>



This page is intentionally left blank

Rebecca Birch

From: [REDACTED]
Sent: 04 July 2020 14:06
To: Public Protection - Environmental Services
Subject: Multisaver 105 Chapel Street Dukinfield
Categories: Nicola Healey

To Whom It may concern

It has recently come to my attention that the future of the above store is at risk, this knowledge has prompted me to write this email of support.

I live at [REDACTED] for 18yrs which is a few minutes' walk from the store, I have used this store continuously since moving here.

In this time the staff have all been extremely polite and helpful to me and my family.

Due to suffering with anxiety this store has been my lifeline in some very difficult times, when I have been unable to leave the house Hamza has delivered groceries for me and checked that I was ok.

I know that he helps so many people in the area and if the store closes it will have a massive impact on the local community.

My children have now left home so when lockdown was announced it had a huge effect on my mental health, however during this time Hamza has checked on me, delivered food and also made meals for me. I would appreciate it if you would take this information into account when considering the future of this much needed store.

If you would like to speak to me about this my details are;

[REDACTED]

Brad Byrne

From: [REDACTED]
Sent: 17 July 2020 14:28
To: Public Protection - Environmental Services
Subject: Multisaver, 105 chapel Street, Dukinfield, sk16 4qj

Categories: Nicola Healey

As a resident of the Chapel Street area of Dukinfield for the past 7yrs, i have become a regular customer of the shop. The shop itself is very convenient as it is of close proximity to my house and sells everything I need to maintain my lifestyle. Inside the shop is quite spacious and stocked well with items clearly marked making it easy to find what i need quickly. The layout of the shop makes it easier to move around without bumping into anything or other customers,. The staff who manage the shop are always polite, friendly and often go beyond reach to help even when the shop is busy. Customer service is always excellent. They are kind and caring towards any customer including children.

On a personal note, I recently suffered a bereavement in the family and Hamza was quick to offer me his support in various ways including credit as and when I needed it. Also myself and young son suffer from poor health and Hamza and his staff always go above and beyond for us.

Should you require anymore information please feel free to contact me either via this email address or [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

Get [Outlook for Android](#)

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 25 June 2020 09:10
To: Mike Robinson
Subject: FW: Multisaver 105 Chapel street, Dukinfield SK16 4QJ.

From: [REDACTED]
Sent: 24 June 2020 21:52
To: Public Protection - Environmental Services
Subject: Multisaver 105 Chapel street, Dukinfield SK16 4QJ.

Too whom this may concern,

Mv name is [REDACTED]
[REDACTED]

I am writing to you in regards to the multisaver which myself and my family members..friends use on a daily basis.

The staff are so lovely and friendly..

They help so many families within the community..if people are struggling they try their very hardest to make sure nobody is short of basic necessities and are very helpful.

My son has moderate learning difficulties and as part of his confidence building and life skills..he is now able to go to the shop and will not use anywhere else.

We have never had any issues or problems with Multisaver and this is a lifeline for many of my elderly neighbours also who depend on their morning ritual newspaper..gas and electricity and other essential bits of shopping they may need in walking distance.I hope this email gives a valuable insight into the positive impact Multisaver and all staff have on our Community..Thankyou for your time today, Kind regards
[REDACTED]

Rebecca Birch

From: [REDACTED]
Sent: 18 July 2020 17:15
To: Public Protection - Environmental Services
Subject: MULTISAVER, 105 CHAPEL STREET, DUKINFIELD, SK16 4QJ
Categories: Nicola Healey

Good afternoon,

I am writing this email today in support of my businesses local shop. I have been made aware that recent events circulating around the shop have put it under some scrutiny from the local council.

I'd just like to mention our business has been going since 2009 and always used this shop for our day to day supplies. Within all these years never once had a problem.

Next the staff within the shop, myself and my staff have known for some time and all get along with well. On a couple of occasions we have had help from their team members and previously they have made deliveries to help us when we've struggled.

Please understand these are good and helpful people and the shop is a boost for the local community. Especially when the next local shops are priced so high.

Kind regards,

[REDACTED]

Validity and should advise the sender immediately and return any correspondence to the sender. All communications are transmitted from Ultimate Home Living Group or non-directly from use of this email or the contents

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 30 June 2020 08:57
To: Mike Robinson
Subject: FW: Multisaver, 105 chapel street, SK16 4QJ.

From: [REDACTED]
Sent: 29 June 2020 21:14
To: Public Protection - Environmental Services
Subject: Multisaver, 105 chapel street, SK16 4QJ.

I am writing to object to the closing of Multisaver. This shop is the heart of our community and on most cases a convenience store that a lot of people depend on. The staff have always been very polite and go above and beyond to help out it's customers. The shop and staff are a credit to our community and it would be a tragic loss if they were to close. I choose to go to this shop to support them as they support us by providing great quality produce at an affordable price. Many residents close by depend on this shop rather than the bigger supermarkets because it is both local and they have built a rapport with the friendly, helpful staff.

I truly hope that this shop continues to trade with it's current staff.

[REDACTED]
[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 10:32
To: Mike Robinson
Subject: FW: Multisaver, 105 chapel street, SK16 4QJ

From: [REDACTED]
Sent: 27 June 2020 21:54
To: Public Protection - Environmental Services
Subject: Multisaver, 105 chapel street, SK16 4QJ



Dear Sir /Madam.

I writing in support of Hamza and his family who run their business from 105 Chapel Street.

Since we moved here in 2016 we have been customers of the shop, I have always found Hamza and his family really friendly and whilst shopping I have heard them greet everybody who enters the shop in the same manner nothing is too much trouble, old or young they demonstrate a great deal of customer care, they are a valued part of the community when my van was attacked Hamza spent hours on his CCTV to help the Police do their job and try and catch the culprit.

When we have had parcels delivered they have took them in and looked after them. I feel that if the shop was to close not only would we lose a valued community local shop but also a good neighbour too.

Yours faithfully,

[REDACTED]

Get [Outlook for Android](#)

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 11:49
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel street, SK164QJ

From: [REDACTED]
Sent: 28 June 2020 18:13
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel street, SK164QJ

Hi there I am writing this email to you regarding the shop Multisaver on chapel Street, Dukinfield, Sk164QJ.

All I can say the owners of this shop in question are the most friendly, helpful people i have ever come across. If you need an item its no problem they will order it in if needed. Any items that need explaining they will also accommodate too.

I have used this shop for years even before the previous owners and all I can say they have been the best yet and hope they stay for years to come.

The community around the area are always saying how helpful and how they accommodate you if you forget your card or purse. They allow you the items till you go home and return next time and pay. The employees they have working there are also friendly helpful and will get what you want if you have trouble finding any item. Also if the items not in stock they will tell you how long and when it will be back in if you need it.

Hamza, his dad Ashga and all the other employees are great and the shop with them running it is an asset to Dukinfield.

Even running on Christmas day shows the determination from these guys and how they want the community to have the essentials they need.

[REDACTED]

Thank you

[REDACTED]

Sent from my Samsung Galaxy smartphone.

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 25 June 2020 09:34
To: Mike Robinson
Subject: multisaver

From: [REDACTED]
Sent: 24 June 2020 20:05
To: Public Protection - Environmental Services
Subject:

105 chapel Street SK164QL multisaver

My name is [REDACTED] I live at [REDACTED] and I like this shop because they have everything I need the staff are so friendly and it's always a really nice environment to go into they have some great deals and they're always lovely to kids

Rebecca Birch

From: [REDACTED]
Sent: 01 July 2020 16:47
To: Public Protection - Environmental Services
Subject: Multisaver 105 King St SK16 4QJ
Attachments: image0.jpeg; ATT00001.txt

Categories: Nicola Healey

To whom it may concern.

I am emailing in regards to a notice of intent to review the licence at Multisaver 105 Chapel Street Dukinfield SK16 4QJ

I am surprised to see such notice on the door quoting "failing to promote the licensing objectives namely prevention of crime, disorder and public safety"

I visit this shop on a daily basis at different times of the day. Not once have I felt unsafe, threatened or unwelcome. I never see gangs of youths loitering outside like you do at other shops in the area and the staff who work at the store are nothing but professional, helpful, friendly, well organised and a valued member of our community.

I actually pass two shops which are closer to my house but I prefer to use this shop because of the above reasons.

I would feel any negative action handed to the shop, staff or owners would be extremely harsh, unfair and puts a big dent in the community spirit, knowing our local shop has had action taken on them.

People in the community rely on this shop as the nearest supermarket is Morrison's which means tackling Chapel Hill which can prove difficult especially during Covid19 times.

Residents in this community need this shop to continue to be welcoming, safe and have a vast variety of products at hand.

I urge you to take this matter seriously and see the negative impact you will cause should any action be taken.

Please feel free to contact me to discuss this further. I will gladly assist in any way I can.

Yours sincerely

[REDACTED]
[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 24 June 2020 16:17
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel street, Dukinfield, SK16 4QJ

-----Original Message-----

From: [REDACTED]
Sent: 24 June 2020 15:54
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel street, Dukinfield, SK16 4QJ

This email claims to contain information about COVID-19, please verify this is not a Phishing email before clicking any links, or opening any attachments Hi, I am writing this letter to point out the facts on my local shop Nisa and just the general everyday positive services they provide for a local like me and my family.

Firstly I would like to say this shop is my first to go store as it's simply a walking distance and I find it is a very organised shop, they are always stocked up on products, especially essentials during our Covid-19 pandemic. I simply enjoy their kind, positive customer service and I never hesitate to approach them if needs be. Smiles all around in the store and I find each staff are close with most customers which is great to see in a local shop. There has been times I have been in the shop and not had enough change, Hamza has always allowed me to come back another day to pay and this kindness goes along way. I feel the customer service shows a lot of trust in their customers.

I have been visiting my local Nisa shop now for at least 7 years now and I will be carrying on to do so... I am also an employee at the local Martins Bakery in Dukinfield and there has been times the store has helped us out with vegetables and basic essentials when our bakery has ran out. I personally think this is brilliant and extremely reliable.

The store has a very loving family customer service and is ran in a really organised and welcoming way, I feel it would be a huge shame if the shop was to shut down and would impact me and my family, as well as the locals in Dukinfield, it's a store that provides everyone with things they need, they never fail to provide a negative customer service and honestly will go to their best of their abilities to make sure you get everything you need. Stores like this do not get enough recognition than big branded supermarkets and I feel this is wrong. They're an excellent team of strong workers and is ran by a family who are always positive and just provide that safe, loving customer service that a local town like Dukinfield needs.

Thank you,



Sent from my iPhone

Rebecca Birch

From: Nicola Healey
Sent: 24 June 2020 08:48
To: Mike Robinson
Subject: FW: Multisaver 105 Chapel Street sk164qj

Hi Mike, ive had a few replis for this. Do I send them all to you?
Thanks Nicola

From: Nicola Thornton [mailto:nicolalousethornton1985@gmail.com]
Sent: 23 June 2020 21:19
To: Public Protection - Environmental Services
Subject: Multisaver 105 Chapel Street sk164qj

To whom it may concern.

My name is [REDACTED]. I live at [REDACTED]. I am a single parent of 5 children, one of which is ASD and I email you as matter of objection and support of the store what is having their licence reviewed and a fear of it closing. Me and my children use this store on a almost daily basis, all staff members are welcoming, friendly, extremely helpful, and a asset to our community of Dukinfield. I have nothing but positives to write against the store, the owner is and every one of its employees. My preference on using this store is not only for the short distance of my home but also the familiarity of a friendly face and fantastic service when visiting towards me and all my children, especially my asd 5 year old who is mostly challenging when visiting anywhere outside my home as his understanding and speech is delayed by 2 years. They always say hello to my children and ask how they are, they ask about my job and my life in General. I feel blessed to be able to call them my friends of which without would have a huge impact on not only me, my family but the community as I am assured all members of the community feel the same as I do. There has been more than one occasion when they will allow me to get groceries on a credit scheme and pay when is more suitable for me as being a single parent working part time it's not always easy to keep food on the table. I fear if you close this store down whoever may open it next would never allow such kindness to the community as I'm not the only person they allow this to, and we would feel undoubtably saddened and a deep impact to lose such friends of our little community. I have lived in my current residence since 2018 and before that even while out of Dukinfield I would still visit the store for a friendly face and a Fantastic service while in Dukinfield. To lose this store and the people in it would be a travesty to our community of Dukinfield. So I do beg you to please understand this is something the people of Dukinfield can not lose and are not prepared to. The effect of it going against this wish would be catastrophic to not only me and my family, especially my 5 year old ASD child who enjoys visiting as often as possible and when not visiting but daily asking to visit, but friends and family alike who have nothing but praise for this business. I sincerely hope my email encourages you to make the right choice and support this business as I know our community is doing just so.

Regards
[REDACTED]

Brad Byrne

From: [REDACTED]
Sent: 05 July 2020 19:28
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, SK16 4QJ
Categories: Nicola Healey

To whom it may concern,

My name is [REDACTED] I live at [REDACTED] with my [REDACTED]

This is our letter of support for the above business. We have used this shop for many years not just as neighbours for the last 14 years but when we were growing up in the area. I can honestly say that since Hamaza and the rest of the staff working there now took over it has never been better.

All of the staff will bend over backwards for anyone and go above and beyond what any other local shop would do for you. They really do have so much time for all their customers of all ages and are a massive part of this community. When I heard they needed support I jumped at the chance to help them like they have helped us.

Working for the NHS and my husband working for United Utilities Water our jobs are very busy we can't always be home for deliveries and never once have they refused to take these in for us and keep them safe for when we get home. Should there ever be a reason we can't go they would arrange for essential items (bread or milk) to be brought to the front door. If there is something we have been trying to get they don't normally stock they would go out of the way to try and get it for you.

If you take this small local fantastic business and the staff away it would leave a hole that could never be filled ever again out of our community, you would break friendships and trust for so many people around here.

Thank you taking the time to read my letter of objection and support. Should you require any further information please don't hesitate to contact me using this email address.

Kind regards
[REDACTED]

Sent from my Huawei phone

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 16:05
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, Dukinfield, SK16 4QJ

-----Original Message-----

From: [REDACTED]
Sent: 29 June 2020 14:29
To: hamza96@hotmail.com; Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, Dukinfield, SK16 4QJ

To whom it may concern,

I am writing today to show my objection for the licensing review of our local shop. If this shop closed down I don't think we would get as nice staff. They are really friendly and helpful people who always make sure everyone's needs are met and all our necessities are available in our friendly local shop.

Firstly, I want to tell you about the time I was looking for infacol for my little girl. She suffered really bad with colic and infacol was the only thing we could get to work. All of the local supermarkets and shops to us were sold out or didn't have it. The staff in Multisaver didn't have any either, instead they added some to their delivery for the next day and said it would be there by 10 in the morning. They stuck to their word and it was there I was so relieved and thankful of this.

Secondly, I would like to say about how caring and understanding how Hamza and the other staff are. It was around the start of April and I was in the shop getting the cow and gate comfort milk for my little girl as she struggles with colic and constipation so this is the only milk that works for her. My card got declined at the till. Worse feeling ever, I struggle really bad with anxiety and depression, and had a panic attack. Hamza took me to the side and calmed me down. I explained I didn't get paid until the 10th. Therefore he offered me to take the milk and pay it when I had the money. For this I am forever grateful and thankful of this shop and its staff.

Finally, I want to tell you how friendly and chatty the staff are. Every time I go to this shop I have a conversation with the staff about how we are how they are, overall general chat but that's what makes it welcoming. No matter what mood you're in if you go to the shop they are guaranteed to make you smile. I live in Carrbrook and travel most days to come to this shop just because of the friendly nature of the staff, I would hate to see it close.

Yours sincerely



Rebecca Birch

From: Public Protection - Environmental Services
Sent: 26 June 2020 09:56
To: Mike Robinson
Subject: FW: Letter of support of multi saver chapel street Dukinfield

-----Original Message-----

From: [REDACTED]
Sent: 25 June 2020 18:56
To: Public Protection - Environmental Services
Subject: Letter of support of multi saver chapel street Dukinfield

Dear sir/madam

I'm writing to you to let you know what we think of the staff and service at the multi saver. Firstly you won't get a more warmer welcome from whoever is in the shop. We get greeted every time we go there. They always ask how we are, how the family are and have we got everything we need. The staff are very pleasant and helpful and we wouldn't go anywhere else. It's very convenient as my partner has severe COPD and he struggles walking anywhere but this shop is within his reach. You can ask any locals too and they will tell you the same.

Yours sincerely [REDACTED]
[REDACTED]

Sent from my iPhone

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 25 June 2020 10:13
To: Mike Robinson
Subject: FW: Multisaver , 105 chapel street , sk164qj

From: [REDACTED]
Sent: 25 June 2020 09:37
To: Public Protection - Environmental Services
Subject: Multisaver , 105 chapel street , sk164qj

I have today been informed that ur reviewing the license of our local shop

Firstly I need to point out that hamza and his family are very much part of our community and without there vital service Dukinfield as a whole would be lost . This shop has helped out massively during this global pandemic and without there help a lot of our community would of had to go without , hamza and the staff are nothing but ever polite and helpful and I for one view them as not just our local shop or part of the community but also friends this is the best shop by far we have in Dukinfield and nothing is ever to much trouble for them . I am a lady who cannot get very far due to breaking my back.so without this shop me and my family would suffer greatly I ask u to consider all of this when making your decision they really are a vital service and are loved by our community to lose them would be a massive loss if any more information is needed my name is [REDACTED] and I live at [REDACTED] thank you

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 11:49
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, Dukinfield, sk16 4qj

From: [REDACTED]
Sent: 28 June 2020 21:38
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, Dukinfield, sk16 4qj

To whom it may concern,

I am writing with regards to your concern of multisaver, Chapel Street.

Multisaver has been our local shop for many years. The recent owners have always been polite and respectful to me and my family.

I am a carer and the shop is local enough for me to walk the lady I care for without inconvenience and is the only shop close enough for her to walk to. The staff are very patient with her and always go above and beyond.

This is a store that has been local for many years and I know of many that would be lost without it. Its a part of the community that would be very well missed.

If you have any questions regarding my emails you can contact me on.

[REDACTED]

[REDACTED]

Regards,

Micheala Heaton.

Sent from Yahoo Mail on Android

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 10:32
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, Sk16 4QJ

From: [REDACTED]
Sent: 27 June 2020 22:00
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, Sk16 4QJ

To whomever it may concern,

I am writing this email in support for our local shop keeper Hamza, His Father and other staff members at the above address.

We live [REDACTED]
I cannot speak highly enough of the staff not only are they great on a shop/customer basis but they are also great neighbours. We go in daily for 1 thing or another and they are always friendly and helpful.

They take our parcels in for us, they gave their customers selection boxes at Christmas and I know they really helped the community throughout the covid 19 pandemic.

Most of the other local shops shut down when lockdown was first announced and they were one of the very few that have stayed open throughout.

It would be an absolute travesty if this shop had to close.

Kind Regards

[REDACTED]

Sent from Yahoo Mail on Android

Rebecca Birch

From: Nicola Healey
Sent: 24 June 2020 08:48
To: Mike Robinson
Subject: FW: Multisaver Chapel Street, Dukinfield

-----Original Message-----

From: [REDACTED]
Sent: 23 June 2020 18:34
To: Public Protection - Environmental Services
Subject: Multisaver Chapel Street, Dukinfield

I'm writing to you to show my support for Multisaver Chapel Street, Dukinfield.

I've have been going to this shop for years, their customer service is impeccable, the staff are always friendly, smiling and happy to help and go above and beyond for their customers.

They offer discounts and credit scheme to help struggling customers, which many local shops wouldn't do to help. This shop is a life line to local residents for all aspects including parcel collection and drop offer point, topping up electric and gas and all groceries at reasonable prices.

As a busy manager of the local bakery I really value this shop for my daily shopping.

[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 30 June 2020 13:40
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street SK16 4QJ

From: [REDACTED]
Sent: 30 June 2020 10:17
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street SK16 4QJ

To whom this may concern,

I am writing to object to the closure of Multisaver in Dukinfield, This has been my local shop for many years whilst living just a stone throw away I now actually live 1 mile away and still use this shop everyday. The staff here Asghar, Hamza and family are very attentive and polite it would be a sad shame if they were to close down. Multisaver is a very busy shop from morning to night I'm sure I wouldn't be the only customer upset to see trade ceased.

Yours sincerely

[REDACTED]
[REDACTED]
[REDACTED]

This message may contain confidential information. If you are not the intended recipient please inform the sender that you have received the message in error before deleting it. Please do not disclose, copy or distribute information in this e-mail or take any action in relation to its contents. To do so is strictly prohibited and may be unlawful. Thank you for your co-operation.

NHSmail is the secure email and directory service available for all NHS staff in England and Scotland. NHSmail is approved for exchanging patient data and other sensitive information with NHSmail and other accredited email services.

For more information and to find out how you can switch,
<https://portal.nhs.net/help/joiningnhsmail>

Rebecca Birch

From: Nicola Healey
Sent: 24 June 2020 08:48
To: Mike Robinson
Subject: FW: Multisaver, 105 chapel Street SK164QJ

From: [REDACTED]
Sent: 23 June 2020 19:04
To: Public Protection - Environmental Services
Subject: Multisaver, 105 chapel Street SK164QJ

I am writing this email to clarify what an excellent family run business the shop is. They are the heart of our community, I have been going in the shop for the 6 years I have lived on chapel Street.

The current owners are fantastic.

Especially during this current situation of covid 19! Hamza knows I work in the care sector as a senior health assistant and has offered me hand wash, hand sanitizer and much more at discounted prices to make sure I can do my job to the best of my ability. As a business they really do look after our community.

Another example is my daughter was being bullied outside the shop, after Hamza heard the commotion he left the shop and walked my daughter home to ensure her safety, which I couldn't thank him enough for. My daughter who has learning difficulties can sometimes struggle with money, he always makes the time to help her when buying items from the shop.

They are the friendliest owners I have known to have the shop, he knows most people by name and really takes the time to get to know us in a professional and respectful manner. A lot of people within our community will only have positive things to say about all the staff within multisaver. The shop is clean, well stocked and items are always in date! I have never had a problem, I'm hoping we can continue to use the shop as it would be a huge disappointment to see them go!

Thank you for taking the time to read this email.

[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 25 June 2020 12:58
To: Mike Robinson
Subject: FW: Multisaver 105 chapel street sk164 we

From: [REDACTED]
Sent: 25 June 2020 12:05
To: Public Protection - Environmental Services
Subject: Multisaver 105 chapel street sk164 we

I'm currently staying with my nephew whilst the lockdown is on as I'm quite a poorly older man and this shop has been a Lifeline to me and my family at this time , hamza and his staff are always helpful friendly an nothing is to much trouble for them so to have this shop taken away from us would harm our community significantly they are part of our community and are very well liked and well respected by everybody I ask u to look at this with the views of the wider community this is a shop we all value and trust especially at times of need please leave our shop and it's staff exactly where we need it in the heart of our community they do nothing but help out and always have a friendly face to see which for some of our community is the only time they get to go out and see a friendly face my family have lived around here for 5 years and in the time hamza and staff have had the shop never once have they had any trouble or a bad word said against them

Thank u

[REDACTED]
[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 10:32
To: Mike Robinson
Subject: FW: Multisaver 105 chapel street SK16 4QJ

From: [REDACTED]
Sent: 28 June 2020 16:01
To: Public Protection - Environmental Services
Subject: Multisaver 105 chapel street SK16 4QJ

I am writing to you to express how great the staff are in Multisaver, Dukinfield. They always take time to help you with anything you need and get to know their customers. I do not live in Dukinfield but work close by and choose to go into this shop on my breaks and after work because the staff are so friendly. I have a couple of friends who live on chapel street and witnessed multiple occasions where staff, Hamza especially, have helped the children out when needed in certain times. I have never had an issue with food or service in the shop and they always have what I need. It would be such a shame to see the shop go as they are all for the community and helping out their customers wether they are local or not. Thank you for reading this Email and I hope you make the right decision.

Work at [REDACTED] live at [REDACTED]

Get [Outlook for iOS](#)

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 25 June 2020 09:00
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street SK16 4QJ

-----Original Message-----

From: [REDACTED]
Sent: 24 June 2020 16:50
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street SK16 4QJ

My name is [REDACTED] and my address is [REDACTED]
My email is in regards to the Multisaver shop in Dukinfield. Hamza and his family are a great part in our small community and have been since them taking over the shops lease. I have never had a problem with anybody who works/runs the shop. They have all been very pleasant and friendly when're I have been in. They are fantastic people who treat their customers with respect. Hamza is brilliant with my children when they go in to buy sweets etc. I always have a chat with them when I am in there. They make you feel comfortable from entering the shop and always great you with a smile and a hello.
They are not just my local shop owners; they are my friends and the place wouldn't be the same without them. The shop and family are a great asset to our community.

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 24 June 2020 16:17
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, SK16 4QJ

-----Original Message-----

From: [REDACTED]
Sent: 24 June 2020 16:06
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, SK16 4QJ

Hi my name is [REDACTED] My address is [REDACTED] I am writing this email to express my feelings towards the shop Multisaver in Dukinfield. Hamza and his family have been a great asset to our community since them taking over the shop lease. They are all lovely, friendly people who go above and beyond for their customers. They always make you feel welcome when entering the shop and greet you with a smile and a hello. They don't just see us as customers, they treat us like friends and are always open to have a chat with us all. I would hate to see this shop closed down because the shop and Hamza and his family are part of our community and town.

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 26 June 2020 11:09
To: Mike Robinson
Subject: FW: Multisaver 103 Chapel Street Dukinfield Cheshire sk164qj

From: [REDACTED]
Sent: 26 June 2020 11:04
To: Public Protection - Environmental Services
Subject: Multisaver 103 Chapel Street Dukinfield Cheshire sk164qj

To whom it may concern,

My name is [REDACTED] I live at [REDACTED] I am a hardworking husband, and I email you as matter of objection and support of the store what is having their licence reviewed and a fear of it closing. Me and my wife use this store on a daily basis, all staff members are welcoming, friendly, extremely helpful, and a asset to our community of Dukinfield. I have nothing but positives to write against the store, the owner is and every one of its employees. My preference on using this store is not only for the short distance of my home but also the familiarity of a friendly face and fantastic service when visiting towards me and my wife. They always say hello to me and my wife and ask how we are, they ask about my job and my life in General. I feel blessed to be able to call them my friends of which without would have a huge impact on not only me, my wife but the community as I am assured all members of the community feel the same as I do. There has been more than one occasion when they will allow me to get groceries on a credit scheme and pay when is more suitable for me as being a hardworking man who suffers with health difficulties so I'm not always able to work so it's not always easy to keep food on the table. I fear if you close this store down whoever may open it next would never allow such kindness to the community as I'm not the only person they allow this to, and we would feel undoubtedly saddened and a deep impact to lose such friends of our little community. I have lived in my current residence for 18 years and before that even while out of Dukinfield I would still visit the store for a friendly face and a Fantastic service while in Dukinfield. To lose this store and the people in it would be a travesty to our community of Dukinfield. So I do beg you to please understand this is something the people of Dukinfield can not lose and are not prepared to. The effect of it going against this wish would be catastrophic to not only me and my wife who enjoys visiting as often as possible but friends and family alike who have nothing but praise for this business. I sincerely hope my email encourages you to make the right choice and support this business as I know our community is doing just so.

Regards
[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 10:32
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, SK16 4QJ

Importance: High

-----Original Message-----

From: [REDACTED]
Sent: 26 June 2020 21:40
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, SK16 4QJ
Importance: High

To whoever this may concern.

My name is [REDACTED] I live at [REDACTED] 30 seconds walk from the Multisaver. Hamza and the the staff that work there are very warm and welcoming. They always have a smile on their face as soon as you enter the shop, making for a great experience. They are always looking to help you in anyway possible. For example, I once asked Hamza if he sold a particular energy drink, which he didn't. But he said he will look for it at the wholesalers the next day, which he did. The drink was on sale in the shop the very next day. I feel me and my young family have developed a close relationship with Hamza and his staff and would miss them if anything was to happen.

Regards

[REDACTED]

Sent from my Huawei Mobile

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 26 June 2020 11:10
To: Mike Robinson
Subject: FW: Multisaver 103 Chapel Street Dukinfield Cheshire sk164qj

From: [REDACTED]
Sent: 26 June 2020 11:00
To: Public Protection - Environmental Services
Subject: Multisaver 103 Chapel Street Dukinfield Cheshire sk164qj

To whom it may concern.

My name is [REDACTED]. I live at [REDACTED]. I am a hardworking wife, and I email you as matter of objection and support of the store what is having their licence reviewed and a fear of it closing. Me and my husband use this store on a daily basis, all staff members are welcoming, friendly, extremely helpful, and a asset to our community of Dukinfield. I have nothing but positives to write against the store, the owner is and every one of its employees. My preference on using this store is not only for the short distance of my home but also the familiarity of a friendly face and fantastic service when visiting towards me and my husband. They always say hello to me and my husband and ask how we are, they ask about my job and my life in General. I feel blessed to be able to call them my friends of which without would have a huge impact on not only me, my husband but the community as I am assured all members of the community feel the same as I do. There has been more than one occasion when they will allow me to get groceries on a credit scheme and pay when is more suitable for me as being a hardworking woman who suffers with health difficulties so I'm not always able to work so it's not always easy to keep food on the table. I fear if you close this store down whoever may open it next would never allow such kindness to the community as I'm not the only person they allow this to, and we would feel undoubtably saddened and a deep impact to lose such friends of our little community. I have lived in my current residence for 16 years and before that even while out of Dukinfield I would still visit the store for a friendly face and a Fantastic service while in Dukinfield. To lose this store and the people in it would be a travesty to our community of Dukinfield. So I do beg you to please understand this is something the people of Dukinfield can not lose and are not prepared to. The effect of it going against this wish would be catastrophic to not only me and my husband who enjoys visiting as often as possible but friends and family alike who have nothing but praise for this business. I sincerely hope my email encourages you to make the right choice and support this business as I know our community is doing just so.

Regards
[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 11:49
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, SK16 4QL

From: [REDACTED]
Sent: 28 June 2020 22:53
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, SK16 4QL

CAUTION: This email originated from outside of Tameside Council. This email claims to contain information about Coronavirus (COVID-19).

Please inspect the email carefully to verify this is not a phishing email before clicking any links or opening attachments. Please exercise caution. Do you trust the person? Does the email look genuine? Were you expecting the attachment? This message is just a reminder to remain vigilant. If in any doubt, please contact the IT Service Desk or Cyber Security Officer.

To Whom It May Concern,

My name is [REDACTED] and I live at [REDACTED]

I am writing this email in regards to my local shop. I have never had any problems when shopping and the atmosphere is always welcoming and friendly. The owner and staff at the shop always have a smile for each customer including my 3 year old son who loves to visit. The odd time I have not had enough to pay for what I needed I have been allowed take my items and pay the remaining balance next time I shop, therefore helping me out in a pickle.

All the staff have been very helpful and always been there even during the Covid-19 pandemic. The owner and the staff are not just our local shop keepers they are our neighbours and friends. I am able to get the stuff I need 98% of the time. If something isn't available the owner will apologise and make sure its back in stock as soon as its available.

There are a few shops near us but I will always choose to go to this one over the others for the atmosphere.

Yours sincerely,

[REDACTED]

Sent from Mail for Windows 10

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 25 June 2020 12:58
To: Mike Robinson
Subject: FW: Multisaver 105 chapel street sk164qj

From: [REDACTED]
Sent: 25 June 2020 11:54
To: Public Protection - Environmental Services
Subject: Multisaver 105 chapel street sk164qj

To whoever this may concern my name is [REDACTED] and I live at [REDACTED]. I have found out that u are investigating the licence of our local shop and just wanted to show my support for hamza and his staff they are an amazing local shop and deserve nothing but credit . The shop and staff are part of our community and are also our friends they provide us with a service we cannot do without and are always friendly and helpful the whole of our wider community use this shop including our local school and there staff to lose This would be devastating please consider this when makin ur minds up thank u

Brad Byrne

From: [REDACTED]
Sent: 18 July 2020 17:12
To: Public Protection - Environmental Services
Subject: Multi saver 105 chapel street sk164qj

Categories: Nicola Healey

To whom it may concern my name is [REDACTED] and I live at [REDACTED] and I email you to ask you to consider the staying of the multi saver shop on chapel street Dukinfield. I am aware the licence is being reviewed and wanted to voice my opinion on the uncertainty of keeping the licence. Me, my fiancée and our son frequent the store every single day, whether for groceries or just a quick hello with a friendly face as we are always welcomed by all members of staff and assured we are good friends. We are allowed a payment deposit scheme where if we are struggling for food before our pay day as we both work full time then we can get a few food items to see us through with no pressure. We would feel devastated if this store would close as they are great friends with us and we would struggle for food sometimes. So I ask you to please consider how the disadvantage of it leaving would affect not only me and my family but our whole community. I hope my email helps you to make the right decision. Regards. [REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 26 June 2020 09:55
To: Mike Robinson
Subject: FW: Multisaver 105 Chapel Street sk164qj

From: [REDACTED]
Sent: 25 June 2020 17:17
To: Public Protection - Environmental Services
Subject: Multisaver 105 Chapel Street sk164qj

To whom it may concern.

My name is [REDACTED] I live on [REDACTED] I am a parent of 5 children and I email you as matter of objection and support of the store what is having their licence reviewed and a fear of it closing. Me and my children use this store every day all staff members are welcoming, friendly, extremely helpful, and a asset to our community of Dukinfield. I have nothing but positives to write against the store, the owner is and every one of its employees. My preference on using this store is not only for the short distance of my home but also the familiarity of a friendly face and fantastic service when visiting towards me and all my children, which is challenging as I have a young baby, when visiting anywhere outside my home. They always say hello to my children and ask how they are, and my life in General. I feel blessed to be able to call them my friends of which without would have a huge impact on not only me, my family but the community as I am assured all members of the community feel the same as I do. There has been more than one occasion when they will allow me to get groceries on a credit scheme and pay when is more suitable for me as being a parent with young children it's not always easy to keep food on the table. I fear if you close this store down whoever may open it next would never allow such kindness to the community as I'm not the only person they allow this to, and we would feel undoubtably saddened and a deep impact to lose such friends of our little community. I have lived in my current residence since 15 years and I always have visited the store for a friendly face and a Fantastic service while in Dukinfield. To lose this store and the people in it would be a travesty to our community of Dukinfield. So I do beg you to please understand this is something the people of Dukinfield can not lose and are not prepared to. The effect of it going against this wish would be catastrophic to not only me and my family, who enjoys visiting as often as possible and when not visiting but daily asking to visit, but friends and family alike who have nothing but praise for this business. I sincerely hope my email encourages you to make the right choice and support this business as I know our community is doing just so.

Regards
[REDACTED]

Sent from my Huawei phone

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 26 June 2020 14:32
To: Mike Robinson
Subject: FW: Multisaver 103 Chapel Street Dukinfield Cheshire sk164qj

From: [REDACTED]
Sent: 26 June 2020 13:01
To: Public Protection - Environmental Services
Subject: Multisaver 103 Chapel Street Dukinfield Cheshire sk164qj

o whom it may concern.

My name is [REDACTED] I live at [REDACTED] and I email you as matter of objection and support of the store what is having their licence reviewed and a fear of it closing. I am a 17 year old boy who attends Tameside college and am undertaking a joinery course to better myself, my life and my family's life and future. I live with my mum who works part time and my 3 siblings one of which is asd. Me and my mum and siblings use this store on a almost daily basis, all staff members are welcoming, friendly, extremely helpful, and a asset to our community of Dukinfield. I have nothing but positives to write against the store, the owner is and every one of its employees. My preference on using this store is not only for the short distance of my home but also the familiarity of a friendly face and fantastic service when visiting towards me and my mum and siblings especially my asd 5 year old brother who is mostly challenging when visiting anywhere outside my home as his understanding and speech is delayed by 2 years. They always say hello to my mum and siblings and ask how they are, they ask about my mums job and all our lives in General. I feel blessed to be able to call them my friends of which without would have a huge impact on not only me, my family but the community as I am assured all members of the community feel the same as I do. There has been more than one occasion when they will allow my to get groceries on a credit scheme and pay when is more suitable for her as being a single parent working part time It's not always easy to keep food on the table for us all. I fear if you close this store down whoever may open it next would never allow such kindness to the community as we're not the only people they allow this to, and we would feel undoubtably saddened and a deep impact to lose such friends of our little community. I have lived in my current residence since 2018 with my mum and before that even while out of Dukinfield I would still visit the store for a friendly face and a Fantastic service while in Dukinfield. To lose this store and the people in it would be a travesty to our community of Dukinfield. So I do beg you to please understand this is something the people of Dukinfield can not lose and are not prepared to. The effect of it going against this wish would be catastrophic to not only me and my family, especially my 5 year old ASD brother who enjoys visiting as often as possible and when not visiting but daily asking to visit, but friends and family alike who have nothing but praise for this business. I sincerely hope my email encourages you to make the right choice and support this business as I know our community is doing just so.

Regards
[REDACTED]

Rebecca Birch

From: [REDACTED]
Sent: 17 July 2020 15:30
To: Public Protection - Environmental Services
Subject: Multisaver 105 chapel street sk164qj
Categories: Nicola Healey

To whom it may concern. My name is [REDACTED] I live at [REDACTED]. I am writing this email to you in support of the multi saver store based on Chapel street Dukinfield. I have a fiancée and 18 year old son within my family and we frequent the store on a daily basis. The store allows us a pay deposit scheme where we can get food and groceries and pay at a later date if needed. We are always welcomed by Hamza and all other staff members with a open friendly atmosphere each time we visit. We see all members of the store as good friends and all would be sadly missed if we were to lose such great friends . They are a credit to the community and is the same for all people in our community. If this store should close it would have a deep negative impact on not only my family but all of us. I ask you to please not close this store as without it my life would be much harder without friends who help us. Aimee Smith

Rebecca Birch

From: [REDACTED]
Sent: 19 July 2020 20:17
To: Public Protection - Environmental Services
Subject: Multisaver, 105 chapel street. SK164QJ
Categories: Nicola Healey

To whom it may concern,

I send this email in strong objection to my local corner shop being closed down. I've lived in the area all of my life and have always used the multisaver, as so have my family. I've always got on with every owner and the staff, but out of everyone to own it the current owners now (Hamza) are by far the nicest people too run it.

His brother Zayn, also works in the shop. Every day I'm in there he's welcoming and always up for a laugh. The same with Hamza. Also their Dad is easy to chat too always asks me about work how's the family etc.

A big thing for me if this shop was to shut down, there's many shops around the area which all serve alcohol and cigarettes to under 18s and turn a blind eye to it. I can think of many times I've seen Hamza of his dad challenge people for identification and turn many people away for not being able to provide any. Then I've been in the other shops and they don't even bother asking for I.D.

Hamza and his family actually care about the community, they take their time to get to know each and everyone of their customers. There's been times where my cards declined, Hamzas let me bring him the money the next day.

Also, my grandma being a local resident goes to the shop everyday. With the pandemic she hasn't been able to, many times Hamza has dropped necessities off for my grandma when she's not been able to get there. I can't find of any other shop owner with a heart as big as Hamzas who would go out of his way as much as he does. He's give me brother lifts home when it's been raining, he's more then the shop keeper to a lot of us, he's become a very close friend over the years.

Being a business owner myself, it's very disappointing to hear the council are on the verge of closing this shop. But yet no one is looking into the other shops, which give many reasons to be shut down.

I ask you take a really good think before making your decision, the Multisaver plays a big part in our small community and it would be very disheartening to see it gone.

Kindest regards. [REDACTED]
[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 10:32
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, SK16 4QJ

Importance: High

-----Original Message-----

From: [REDACTED]
Sent: 26 June 2020 21:40
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, SK16 4QJ
Importance: High

To whoever this may concern.

My name is [REDACTED] 30 seconds walk from the Multisaver. Hamza and the the staff that work there are very warm and welcoming. They always have a smile on their face as soon as you enter the shop, making for a great experience. They are always looking to help you in anyway possible. For example, I once asked Hamza if he sold a particular energy drink, which he didn't. But he said he will look for it at the wholesalers the next day, which he did. The drink was on sale in the shop the very next day. I feel me and my young family have developed a close relationship with Hamza and his staff and would miss them if anything was to happen.

Regards

[REDACTED]

Sent from my Huawei Mobile

This page is intentionally left blank